

Gateway

GATM11033 User Manual

Start here

To Power ON

Press and hold the power button to power on. Device will boot up automatically.

To Power Off

During use, press and hold the power button for about 5 seconds to power off, a system window will appear. Select “power off” followed by “ok.” Device will shut down.

Sleep Mode

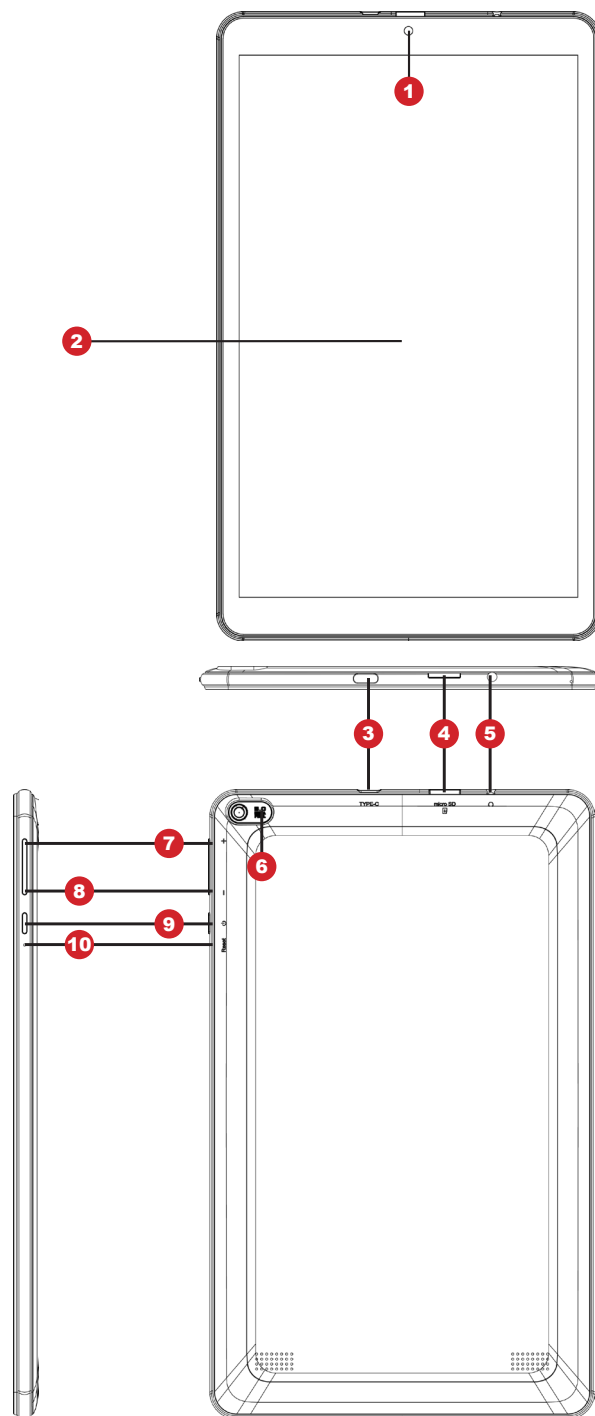
Tap the Power button to enter/exit sleep mode.

NOTE:

▲ Please make sure to fully charge your device before powering on.

▲ For Spanish users, go to “Settings” - “System” - “Language & input”, then go to “Language” to enter “Language preferences”, then click “Add a language”, then choose “Español”, then choose your regions, then, on “Language preferences” interface, press and move your language to the first place.

Exterior features



- | | |
|-------------------|------------------|
| 1. Front Camera | 6. Rear camera |
| 2. Touch screen | 7. Volume up |
| 3. USB-C | 8. Volume down |
| 4. Micro SD | 9. Power button |
| 5. Headphone port | 10. Reset button |

What's in the box

- | | |
|------------------|----------------------|
| 1. Tablet | 3. Quick Start Guide |
| 2. Power Adapter | 4. Warranty Book |

Caution: The AC adapter included with your device was specifically designed and approved for your model. Utilization of an after-market adapter may damage either your device or other devices connected to it. If damage is determined to have been caused by utilization of an unauthorized power supply, it will not be protected under warranty. For full user manual, please visit www.gatewayusa.com/support.html

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The illustrations in this user's manual are for reference only. Actual product specifications may vary with territories.

The information in this user's manual is subject to change without notice.

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Chapter 1

Getting started

1.1 Regulations Information

* CE compliance

This device is classed as technical information equipment (ITE) in class B and is intended for living room and office use. The CE-mark approves the conformity by the EU-guidelines:

- EMC Directive 2014/30/EU,
- Low Voltage Directive 2014/35/EU (equals A2: 2013)
- RF Directive 2014/53/EU



Rechargeable Battery Notice

Do not

1. Throw into fire or a hot oven, or mechanically crush or cutting of a BATTERY
2. Throw or immerse into water
3. Heat to more than 60°C
4. Repaire or disassemble
5. Leave in an extremely low air pressure environment
6. Leave in an extremely high-temperature environment

A power cord is connected to a socket-outlet with earthing connection.

The unit can be operated at an ambient temperature of max. 35°C (95°F). Do not subject it to temperatures below 5°C (41°F) or above 40°C (104 °F).



CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



PREVENTION OF HEARING LOSS

CAUTION: Listening to music at high volume levels and for extended durations can damage one's hearing. In order to reduce the risk of damage to hearing, one should lower the volume to a safe, comfortable level, and reduce the amount of time listening at high levels. Headsets should comply with EN 50332-2 requirements.



1.2 FCC Information

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.



CAUTION: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

1.3 RF Exposure Information (SAR)

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the EUT transmitting at the specified power level in different channels.

The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/eot/ea/fccid after searching on FCC ID: 2AKHFAX200NG.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



CAUTION: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

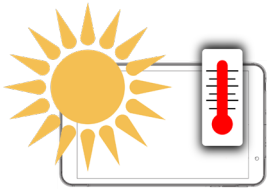
1.4 Safety Instructions



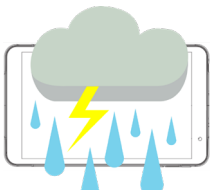
Do not apply heavy pressure to the tablet or subject it to any form of strong impact as this can damage the tablet's components or otherwise cause it to malfunction.



Never cover or block the air vents including those located at the base of the computer. Never cover your tablet or AC adapter with any object.



To keep your tablet in prime operating condition, protect your work area from direct sunlight.



Do NOT expose to or use near liquid, rain, or moisture.
Do NOT use the modem during electrical storms.



Do not use or expose this device around magnetic fields as magnetic interference may affect the performance of the device.

1.5 Conventions for this Manual



CAUTION: This message contains important information that must be followed for safe operation.



NOTE: This message contains information for special situations.

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Version
1.0

Author
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Chapter 2

Getting to know the basics

2.1 Product Specification

This User's manual provides technical information of instructions and illustrations on how to operate this tablet for the customer. Please read this manual carefully before using this tablet.

Physical Characteristics

•Dimension

L 9.63" x W 6.8" x H 0.37"

CPU

•Support Processor

Processor Name: MediaTek MT8168

Clock Rate: 2000 MHz

Number of Cores: 4

Number of Threads: 4

Manufacturing Technology: 12 nm

GPU: ARM Mali-G52 MP1 (- 800 MHz)

GPU

•Graphics Card

Integrated

Memory

•Integrated RAM

2 GB

Display

•LCD

IPS 800 x 1280

Storage

•EMMC

32 GB

Expansion slot

•Micro SD

512 GB max

I/O Ports

USB-C	x 1
Micro SD	x 1
Headphone	x 1
Reset button	x 1

Communication Port

- Wireless LAN
b/g/n/ac

Cameras

- Front camera
2 MP

- Rear camera
5 MP

Power

- AC Adapter
5V 2A 3ft cord USB-C connector

- Battery
6000 mAh Lithium
Battery life: 6Hours

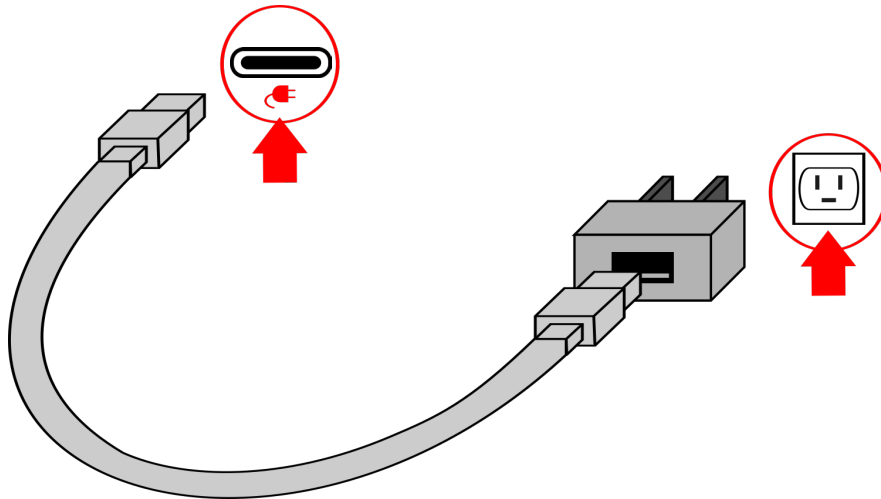


CAUTION: MODEL IS DESIGNED TO BE USED WITH
THE DC INPUT: (5V 2.0A USB-C)

2.2 Preparing your tablet

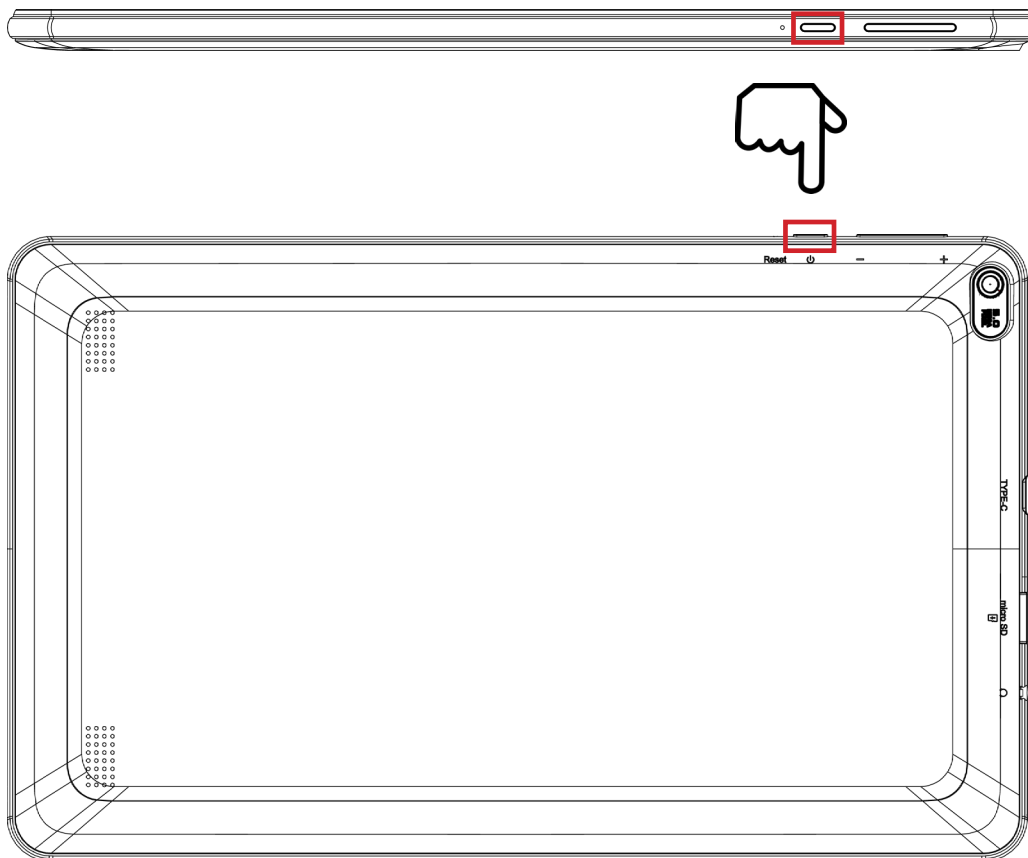
A

Connect the USB cable power adapter into the wall, then insert the USB-C port into the tablet.



B

Press the power button to turn on your tablet.



2.3 Product Overview

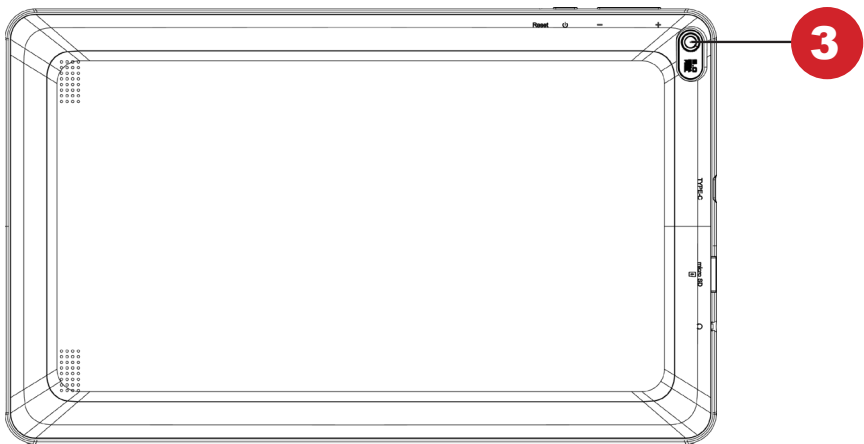
Please become familiar with each component before you operate the tablet.

Front View



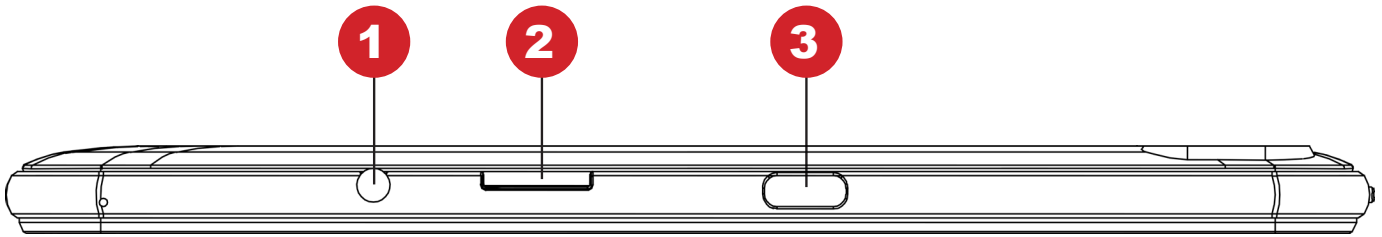
- 1 Touch Screen**
Display screen with touch screen feature used to navigate the graphic user interface.
- 2 Camera**
A device that allows you to record video or take photographs.

Back View



- 3 Rear Camera**
A device that allows you to record video or take photographs.

Top View



- 1 Headphone port**
Allows you to connect headphones to listen to the tablet's audio.
- 2 SD card slot**
Gives you the option to install a SD card to increase storage capacity.
- 3 USB-C**
24-pin USB connector system used for data transferring as well as charging the tablet.

Side View



- 1 Volume up**
Allows you to increase the tablet's audio.
- 2 Volume down**
Allows you to decrease the tablet's audio.
- 3 Power button**
Used power the tablet on or off.
- 4 Reset button**
Hidden button used to factory reset the tablet.

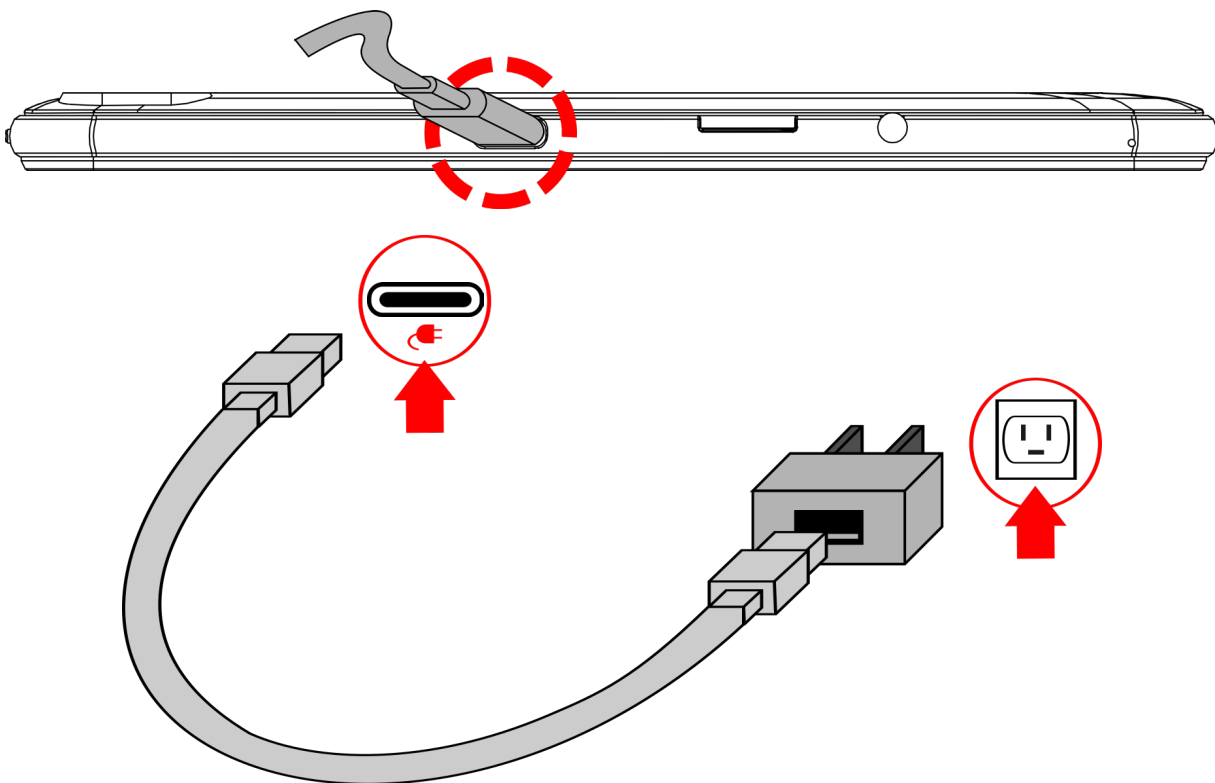
Chapter 3

Getting started

3.1 AC Adapter

Please be noted that it is strongly recommended to connect the AC adapter and use the AC power while using this tablet for the first time. When the AC adapter is connected, the battery is being charged immediately. Attach the AC adapter when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power.

Note that the AC adapter included in the package is approved for your tablet; using other adapter models may damage either the tablet or other devices attached to it.



CAUTION: The use of inferior extension cords may result in damage to your tablet. Your tablet comes with its own authorized AC adapter. Use of a different AC adapter or cable extension which is not authorized for use will void warranty protection if damage to hardware is found in association to said adapter or extension cable.



Note: The power adapter can become hot when in use. Please be sure the AC adapter is not covered with any materials keep it away from exposed parts of your body. The AC adapter appearance may vary depending on your region.